



Call for entries 17th Annual Public Sector Innovation Awards 2019

Designed by Pngtree



the cpsi

Government Component:
Centre for Public Service Innovation
REPUBLIC OF SOUTH AFRICA





Categories

1. Innovative Solutions Reducing the Cost of Delivering Service

- Innovators faced with challenges of doing more with less. Demonstrate how innovation contributes to alleviate budget constraints.

2. Citizen-Focused Innovations

- Focus on the innovative use of ICTs and non-ICT solutions to improve the efficiency and effectiveness of service delivery at the coalface. The emphasis is on the interface with citizens.

3. Call for Public Sector Innovation Ambassadors, Champions and Trailblazers

- This category identifies innovators and innovation ambassadors who are actively entrenching the culture of innovation in the public sector, whether by developing in-house capacity to solve problems or by empowering others to innovate.

4. Innovations harnessing 4IR Solutions

- Frontier Technologies such as Blockchain and Machine Learning / Artificial Intelligence and new ways to leverage data can significantly improve service delivery.



Seven Government Priorities

- **Innovation must focus on one or more of the seven Government Priorities?**
 - Economic transformation and job creation;
 - Education, skills and health;
 - Consolidating the social wage through reliable and quality basic services;
 - Spatial integration, human settlements and local government;
 - Social cohesion and safe communities;
 - A capable, ethical and developmental state; and
 - A better Africa and World.



Entry Information

1. **Project Name**
2. Name of **Project Manager**
3. **Contact details:** Postal and physical addresses, two telephone numbers, including a mobile number and E-mail address.
4. **Name of organisation and type of entity** (Department, municipality, institution, NGO, private, etc.) If NGO or private sector, clearly indicate the name of the public sector entity you are in partnership with.
5. Indicate if it is a **national project or the province(s)** where the project is based.



Entry Information

6. **Award category** in which project is being entered
7. **Indicate if the project** has previously been entered into the CPSI Awards and if so, in which year(s)?
8. **Project Overview** - Provide the **reasons for starting** the project. What **challenges** were identified? Explain how the project is **solving the identified service delivery challenges**. State how many years the project has been operational? **(Should at least be 1 year)**
9. **The Innovation** - What is **innovative** about the project? Explain the relevance of the innovation to the **seven(7) priorities of government**. Is the **project original (your initiative) or an adaptation?**



Entry Information

- 10. Impact of the project:** What **service delivery improvements** have been achieved. What **evidence of these improvements** can you provide? If entering Category 1, also qualify the cost before implementation and savings afterwards. Where possible, quantify the impact e.g. increased number of beneficiaries, reduction in waiting time, etc.
- 11. Sustainability:** How is the **project currently being sustained**? What has been put in place to **ensure long-term sustainability**?
- 12. Replicability:** Can the project be **replicated**? Have other entities **copied it to improve service delivery** in their organisations? Explain.

Entry Information

13.Challenges and Lessons: What **problems** where **experienced** and **what did you learn** during the implementation of the project?

14.Recognition: What **other awards programmes** has this project won?

15.References: Provide the **names and contact details of three (3) references** that could verify the project.

Submission guidelines and rules

- Your submission form must **not be longer than 10 pages**
- Remember to date and **sign the submission** with the following legally binding declaration:
 - I, (Full name and surname) agree that the information provided in this document is accurate and legally binding. I/We agree to abide by the rules of the CPSI Public Sector Innovation Awards
- The project must be fully implemented and operational for at least **ONE (1) Year**.

Submission guidelines and rules

- Project may **only** be entered for **one category**.
- **All questions should be completed in full**
- **Hand written entries are not encouraged.**
- **Faxed entries will not be accepted.**
- **Supporting evidence can be submitted** e.g. videos, publications, brochures, CD/DVD, newspaper clippings (unfortunately not returnable).
- The information provided in the entry form and during the verification process is legally binding

Submission guidelines and rules

- All entries received before or on the closing date of **16 September 2019** will be acknowledged and allocated a reference number.
- **Short-listed entries will be verified.** Verification may include email and telephonic interviews with project managers and referees, and/or site visits. (Early October)
- Verified projects will be **judged by an external panel of adjudicators.**
- The **adjudicators retain the right to move an entry to a category** they deem more appropriate.
- The **adjudicators' decisions are final** and no correspondence will be entered into.
- 16 Finalist (4 per category) will be identified – they will be exposed to the CPSI Innovation Workshop/Training
- Awards Ceremony and gala dinner scheduled for **29 November 2019**

Submit entries via

- **E-mail:** cpsiawards@cpsi.co.za
- **Hand delivery:** Batho Pele House, 546 Edmond Street, Arcadia, Pretoria
- **Post:** Postnet Highveld, Suite 404, Private bag X111, Centurion, 0046
- **For more information, contact :** Mmabatho Mashaba or Khaliphile Zwane on 012 683 2800/012-68328

Thank you